

Network Discovery Questionnaire

BLACKHAWK DATA

Please complete this questionnaire to help BlackHawk Data prepare for your network assessment.

Organization Overview

- Company name and primary contact
- Number of locations/sites
- Total number of employees/users
- Industry and compliance requirements
- Current IT team size and structure

Network Infrastructure

- Number of network devices (switches, routers, APs, firewalls)
- Primary network equipment vendors
- Network management tools currently used
- Current WAN circuit types and providers
- SD-WAN deployed? If yes, which vendor?
- Wireless standards deployed (Wi-Fi 5/6/6E/7)

Security

- Firewall vendor(s) and model(s)
- VPN solution for remote access
- Email security solution
- Endpoint protection solution
- SIEM or log management tool
- Last security assessment date

Data Center & Cloud

- On-premises datacenter(s) - location and size
- Cloud providers (Azure, AWS, GCP)
- Backup and DR solution
- Virtualization platform (VMware, Hyper-V)

Collaboration

- Phone system vendor and type (PBX, UCaaS)
- Video conferencing platform
- Contact center solution
- Number of UC seats/licenses

Pain Points & Priorities

- Top 3 technology challenges
- Planned projects for next 12 months
- Budget cycle timing
- Decision timeline