

Network Discovery Questionnaire

BLACKHAWK DATA

Please complete this questionnaire to help BlackHawk Data prepare for your network assessment.

Organization Overview

- ☐ Company name and primary contact
- ☐ Number of locations/sites
- ☐ Total number of employees/users
- ☐ Industry and compliance requirements
- ☐ Current IT team size and structure

Network Infrastructure

- ☐ Number of network devices (switches, routers, APs, firewalls)
- ☐ Primary network equipment vendors
- ☐ Network management tools currently used
- ☐ Current WAN circuit types and providers
- ☐ SD-WAN deployed? If yes, which vendor?
- ☐ Wireless standards deployed (Wi-Fi 5/6/6E/7)

Security

- ☐ Firewall vendor(s) and model(s)
- ☐ VPN solution for remote access
- ☐ Email security solution
- ☐ Endpoint protection solution
- ☐ SIEM or log management tool
- ☐ Last security assessment date

Data Center & Cloud

- ☐ On-premises datacenter(s) - location and size
- ☐ Cloud providers (Azure, AWS, GCP)
- ☐ Backup and DR solution
- ☐ Virtualization platform (VMware, Hyper-V)

Collaboration

- ☐ Phone system vendor and type (PBX, UCaaS)
- ☐ Video conferencing platform
- ☐ Contact center solution
- ☐ Number of UC seats/licenses

Pain Points & Priorities

- ☐ Top 3 technology challenges
- ☐ Planned projects for next 12 months
- ☐ Budget cycle timing
- ☐ Decision timeline